

COVID-19 Status Update

Keeping families and residents informed and up-to-date remains our top priority.

In compliance with New York State Department of Health guidelines, we will update residents, authorized family members and guardians on the number of new infections and deaths that occur at our facility.

Our website (www.kirkhaven.com) and the COVID-19 Status Hotline number below serves to alert family members to any new COVID-19 related bereavements and any test positive cases (resident and staff) at our facility.

Authorized family members and guardians of residents testing positive for COVID-19 will be updated directly by phone upon receipt of positive results and promptly upon a change in the resident's condition, and routinely until recovery.

Authorized family members and guardians of residents who DO NOT have access to the internet may call the following phone number for a recorded status update. COVID-19 Status Hotline: **1-585-271-1772, Ext. 3085.**

WEEK (Monday – Sunday)	NEW RESIDENT CASES	COVID-19 RESIDENT BEREAVEMENTS (RELATED OR SUSPECTED)	NEW STAFF CASES	Recovered Residents and Staff
November 19, 2022	5	0	0	0
November 20, 2022	3	0	0	0
November 21, 2022	2	1	0	6
November 22, 2022	0	0	1	2
November 25, 2022	1	0	0	11

This is notification that 1 (One) resident on the 5th floor has tested positive for COVID. Families and visitors will be required to wear face shields in addition to masks when visiting Kirkhaven. All visits to Kirkhaven must be conducted in resident rooms.

All residents and visitors, regardless of vaccination status, must wear facemasks and physically distance, always. Please be diligent in wearing your mask correctly, wash your hands frequently and avoid visiting Kirkhaven if you are not feeling well. While it is safer for visitors not to enter the facility during an outbreak investigation, visitors must still be permitted in the facility. All visitors are made aware of the potential risk of visiting during an outbreak investigation and should continue to adhere to the core principles of infection prevention regardless of vaccination status.

~Michele Cone RN/Chief Operating Officer